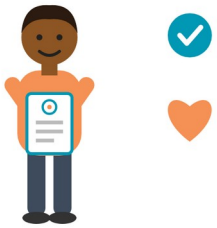
Duty of Care and Dignity of Risk

Easy Read: staying safe and making your own choices

This is an **Easy Read** document.
A support person can read it with you.
Words in **blue** are explained on the **Hard words** page.

About this document

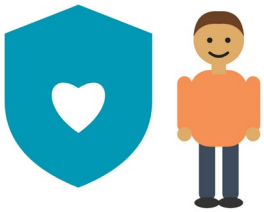


This document explains **duty of care** and **dignity of risk**.

They are about **safety** and **choice**.

We call ourselves **PPS**.

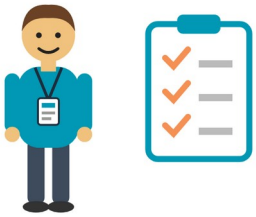
Duty of care



Duty of care means we must try to keep you **safe** from harm.

We must act in your best interest.

What duty of care means for you



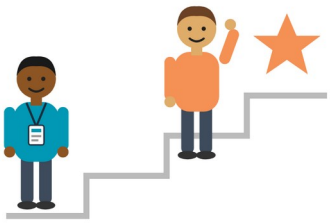
We make sure your support is safe.

We tell you about any risks.

We act if you are in danger.

We report it if something bad happens.

Dignity of risk



Dignity of risk means you can make your own choices, even if there is some **risk**.

Taking some risks helps you learn, grow and live the life you choose.

Your choices

You can choose how you live your life.

You can try new things that matter to you.

You can make your own decisions.

Safety and choice together

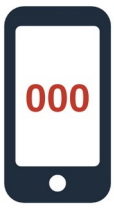
We help you **balance** safety and choice.

We talk with you about the risks.

We find ways to make things safer.

The choice is still **yours**.

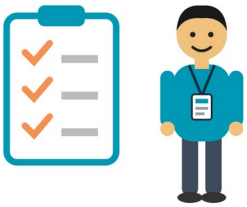
If someone is in danger



If someone is in danger right now, we must act to keep people safe.

We will always tell you why. We will write it down.

How our workers must act



All our workers follow the **NDIS Code of Conduct**.

They must respect your rights.

They must be honest.

They must give you safe, good quality support.

Questions or worries

Talk to your support worker or support coordinator.

Call PPS on **0452 518 900**.

Email **admin@positivepathwaysservices.com**

NDIS Commission: **1800 035 544**

Hard words

Duty of care	Our job to try to keep you safe from harm.
Dignity of risk	Your right to try things, even if there is some risk.
Risk	A chance that something could go wrong.
Balance	Giving each thing the right amount of attention.
NDIS Code of Conduct	Rules that say how NDIS workers must act.

Document control

Version	Date	Endorsed by	Next review
2.0	21/10/2026	Sheillah Kerich, Director	10/2027

Based on the Duty of Care and Dignity of Risk policy (v1.0), CM.4.2 and the NDIS Code of Conduct.